



## Client Testimonials – full version

“We are absolutely delighted with the loft conversion that Andy Murray completed for us in March 2011. Before we began the project, we were somewhat concerned about the limited head height available in our loft space and how this might limit our options for conversion. With Andy’s expert advice and the valuable contributions of his team, however, the loft was completely transformed into a spacious and bright bedroom with a sizeable shower room *en-suite*. Andy is a perfectionist so all the work was completed to a high standard and with an eye for detail. We couldn’t be happier.

We chose Andy to complete our conversion because we appreciated his honest and up-front communication style. From our first meeting it was clear that he would not only keep us well informed of the progress of the work, but also let us know in a timely manner of any complications along the way. This gave us added peace of mind, as we were always confident of what was happening and where we were in the process overall. At the end of each week we were invited to view the week’s work and raise any queries that we might have. We were always astounded at how much had been achieved in a single week! Thanks to his staged payment plan, we were not asked to pay for any aspect of the job before we had seen a substantial amount of work completed. It goes almost without saying that Andy finished the work on time and on budget.

One of Andy’s particular strengths is his team management. He is on site every day, which means every day is productive. His workers are always polite and respectful, but more importantly, happy in their work. They were invariably prompt, tidy (cleaning up after themselves everyday) and -- aside from a few bad jokes -- easy to have around.

We have no hesitation in recommending Andy Murray and would definitely use his services again.”

**Celia and Simon Keefe**  
**Fulwood**

“Andy and his team recently completed our loft conversion (October 2009) to an exceptionally high standard. We are really happy with the resulting two bedrooms and *en-suite*, and look forward to using them. We were amazed at just how much was achieved in seven weeks.

Andy and the team were helpful and courteous at all times, especially with regard to working around the needs of our eight-month old daughter. They had plenty of smiles for her too! From beginning to end Andy was always willing to listen to our ideas and we were regularly kept informed of progress. The team were very good at cleaning up at the end of the day too.

With most builders a snag-list is required on completion, but with Andy’s keen attention to even the smallest of details this was not needed. The work was completed on time and within Andy’s original quoted price. We would have no hesitation in recommending Andy and his team to others and would definitely invite them back for future projects. Thank you very much!”

**Dan and Ruth Nichols**  
**Newbold, Chesterfield**

"Andy and his team completed a loft conversion and kitchen refurbishment at our home in August 2009. Andy was reliable, very professional and all the team were hard working and polite. They did an excellent job.

Andy was very helpful gave us a lot of advise on style and choice. His price was good and he did not put in a bill for extras when the job was finished. Throughout the work he and the lads cleaned up at the end of each day.

If you are thinking of having any work done, do give him a chance I am positive you will not be disappointed; we would rate his work as being excellent. Thanks to him and all the team for a great job."

**Jan and Mick Griffin  
Ecclesfield, Sheffield**

"When he first quoted for the job of our loft conversion we sensed, and were proved right, that Andy is competent, reliable and responsible. He came across very well and could see the situation from the customer's perspective. His quote wasn't the cheapest but neither was it the most expensive.

The work seemed fairly complicated, at least to the lay-person, but went along smoothly and ran to schedule. Andy liaised successfully with the architect/planning dept to overcome a problem with a major joist which, at the outset, looked like it may end the project. On a daily basis he and his team worked hard to keep inconvenience and dirt to a minimum and were very security conscious once they'd broken through the walls to the outside. The loft conversion was very good quality, delivered on time and within budget. Andy's team of builders were diligent in keeping the disruption to reasonable levels and even worked round the kids. The finished room is an amazing use of space and has become a lovely bedroom for our daughter whilst, undoubtedly, adding value to our home.

Andy's obviously keen in restoration, thus his determination to resurrect jokes from a bygone era.

PS

We're pretty sure the valuables going missing at the time was coincidental and anyway the police said we couldn't prove anything. Just watch him would be our advice! "

**Angela and Martin Macaulay  
Crookes, Sheffield (March 2009)**

"Andy carried out our loft conversion in November/December 2008. We were very pleased with the finished job.

The job was finished on time and came in at the price originally quoted with no nasty surprises. Andy and his team were here bright and early every morning and were all very neat, tidy and conscientious. Any mess was cleaned up at the end of each day and disruption kept to a minimum. Communication was extremely good and we were kept up-to-date with any developments or alterations.

The completed job looked great. We were especially pleased with the dormer windows and how they were blended in with the existing roof. The finishing touches, fixtures used and attention to detail gave the overall finish a really professional look.

We would not hesitate to recommend Andy to anyone who is considering having work done. "

**Tony and Ruth Morgan**  
**Totley, Sheffield**

"Andy built our new extension and fitted our kitchen (in 2008). We had some initial plans, but he was happy to make suggestions and redesign as necessary as we went along. It was a three month build which went to schedule, despite some problems due to the age of our house. He kept us informed throughout, and made every effort to minimize any disruption. We found Andy to be reliable and extremely conscientious, and his work is of a very high quality. We would recommend him thoroughly."

**Julie and Pat Hackney**  
**Broomhall, Sheffield**

"Andy built a very pleasing loft conversion for us in 2007.

From the first enquiry he was polite, punctual and the quote arrived promptly. The price was competitive and reasonable, his estimated completion date was realistic and he worked hard to finish on time, which he did.

His colleagues were also polite, friendly and punctual as were the subcontracted trades required. (Actually one of the electricians was a bit grumpy but his work was fine).

Communication was good throughout; we were informed of progress and were able to discuss deviations from the design without fuss.

Disruption was kept to a minimum and any mess was cleaned up each day.

The overall work was to a high standard (unlike Andy's jokes) and met building regulations on first inspection.

We would happily recommend Andy to anyone considering a similar project."

**Ian and Liz Guy**  
**High Storrs, Sheffield**

"I have used Andy Murray, builder for a number of projects over the last few years, including a kitchen extension. I have been extremely happy with his work. Andy has always turned up on time, worked to plan, informed us of issues and worked the whole day.

All the projects have been finished on or very near to his estimated timescale and to a very high standard of workmanship.

I am happy to recommend Andy Murray and will be asking him to quote on any of my future projects."

**Caroline Mitchell**  
**Dore, Sheffield**